



SOLVENCY & FINANCIAL  
CONDITION REPORT

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**SureStone Insurance dac**

March 31 2017

# TABLE OF CONTENTS

SUMMARY	1
A BUSINESS AND PERFORMANCE	2
B SYSTEM OF GOVERNANCE	5
C RISK PROFILE	19
D VALUATION FOR SOLVENCY PURPOSES	24
E CAPITAL MANAGEMENT	29
APPENDIX A – QUANTITATIVE REPORTING TEMPLATES (QRT)	32

## SUMMARY

Solvency II came into force with effect from 1 January 2016. The legislation requires new reporting and public disclosure arrangements to be put in place by insurance companies. This document is the first version of the Solvency and Financial Condition Report (SFCR) for Surestone Insurance dac (Surestone).

The SFCR provides narrative information in quantitative and qualitative form including quantitative reporting templates (QRTs). The report covers the Business and Performance of Surestone, its System of Governance, Risk Profile, Valuation for Solvency Purposes and Capital Management.

The Business and Performance section includes the underwriting performance of Surestone for the year ended March 31, 2017 (reporting period) compared to the prior year.

The System of Governance section contains information on the organisational and operational structures of Surestone which support its strategic objectives and operations. The Board of Directors has established the governance structure in this section to ensure effective oversight of the activities of Surestone.

The Risk Profile details the Underwriting, Market, Credit, Liquidity, Operational and Other material risks relating to Surestone.

The Valuation for Solvency Purposes outlines the difference between the Solvency II Valuation and the Financial Statements for Surestone. The Surestone financial statements are prepared on an Irish GAAP basis. There are no significant measurement differences between the two bases.

The Capital Management section outlines the Solvency Capital Requirement and Minimum Capital Requirement for Surestone which calculates capital using the Standard Formula. The solvency position is monitored on a regular basis to ensure compliance with the Solvency Capital Requirement (SCR) and Minimum Capital Requirement (MCR). At March 31, 2017 the Solvency Capital Ratio was at 124%.

There were no material changes to Surestone's business, governance structure, risk profile or solvency capital position over the reporting period.

# A BUSINESS AND PERFORMANCE

## A.1 BUSINESS

Surestone Insurance dac (Surestone) is an authorised Insurance Company (No 340407) which is regulated by the Central Bank of Ireland. The Company commenced trading in 2002 and is based in Dublin, Ireland. Surestone currently has a low PRISM rating under the Central Bank of Ireland's risk based framework.

Surestone's registered address is:

Merrion Hall, Strand Road, Sandymount, Dublin 4.

Central Bank of Ireland's address is:

PO Box 559, New Wapping St., North Wall Quay, Dublin 1.

The external auditors are PricewaterhouseCoopers, whose address is:

One Spencer Dock, North Wall Quay, Dublin 1.

Surestone occupies a niche within both the Irish and UK general insurance markets. The Company specialises in developing purpose built schemes to meet the needs of its partners. Surestone offers product expertise, adding value to business partners by providing them with delegated authority and access to scheme management facilities that are not available in the traditional insurance market.

Surestone has designed bespoke schemes across a wide variety of industry sectors including:

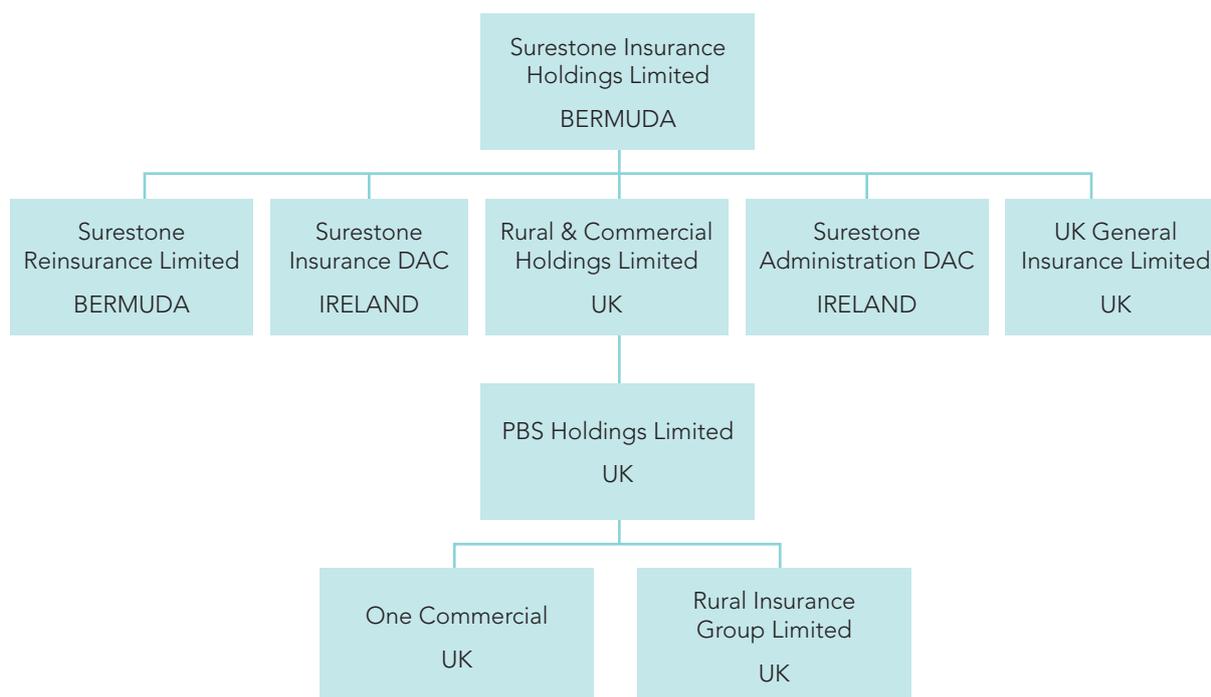
- ▶ Commercial Lines
- ▶ Home Products
- ▶ Pecuniary Products
- ▶ Motor related Products

The nature of risk means that the areas of risk we are prepared to accept may be updated from time to time especially as we enter new markets and where we have a new understanding of risks assumed.

Surestone's material lines of business during the year ended March 31, 2017 were property, liability and miscellaneous financial loss covering risks in Ireland, UK and other EEA states.

Surestone is a wholly owned subsidiary of Surestone Insurance Holdings Limited (the Group). Its ultimate parent is Primary Group Limited (PGL). PGL is the investment holding company of the Primary Group, a group of predominantly small to medium size businesses engaged in insurance and other financial distribution activities in the UK and in other jurisdictions. Mr Philip James (together with certain family trusts of which he is the settlor) has a majority interest in PGL.

The organisation chart below shows all material related undertakings within the Group:



### A.1.1 Significant business and other events

During the year Surestone was required to re-register as a Designated Activity Company (dac) under the provisions of the Companies Act 2014. There were no other significant business or other events that occurred over the reporting period that have had a material impact on the Company.

## A.2 UNDERWRITING PERFORMANCE

£'000	Income protection 2017	Fire & other damage to property 2017	General liability 2017	Assistance 2017	Misc. financial loss 2017	Total 2017
Earned premiums, net of reinsurance	127	5,636	3,001	448	1,119	10,331
Net claims incurred	(116)	(4,018)	(2,843)	(387)	(844)	(8,208)
Expenses incurred	(47)	(2,323)	(1,151)	(61)	(1,181)	(4,763)
Net underwriting income (loss)	(36)	(705)	(993)	-	(906)	(2,640)

£'000	Income protection 2016	Fire & other damage to property 2016	General liability 2016	Assistance 2016	Misc. financial loss 2016	Total 2016
Earned premiums, net of reinsurance	313	4,302	2,696	1,088	1,257	9,656
Net claims incurred	(486)	(3,001)	(1,633)	(935)	(125)	(6,180)
Expenses incurred	(115)	(1,910)	(999)	(328)	(1,243)	(4,595)
Net underwriting income (loss)	(288)	(609)	64	(175)	(111)	(1,119)

£'000	Ireland 2017	UK 2017	Other EEA 2017	Total 2017
Earned premiums, net of reinsurance	5,125	5,136	70	10,331
Net claims incurred	(3,792)	(4,418)	2	(8,208)
Expenses incurred	(1,990)	(2,778)	5	(4,763)
Net underwriting income (loss)	(657)	(2,060)	77	(2,640)

£'000	Ireland 2016	UK 2016	Other EEA 2016	Total 2016
Earned premiums, net of reinsurance	3,355	6,172	129	9,656
Net claims incurred	(1,610)	(4,512)	(58)	(6,180)
Expenses incurred	(1,206)	(3,358)	(31)	(4,595)
Net underwriting income (loss)	539	(1,698)	40	(1,119)

During the year ended March 31, 2017 the Company increased the business written in Ireland resulting in increased premium earned. Performance for the year was impacted by prior year development on legacy business which is in run-off, and worse than expected large claims experience compared to the prior year. Current year business has performed well.

### A.3 INVESTMENT PERFORMANCE

Investment income and charges for the years ended March 31, 2017 and 2016 were as follows:

	2017 £'000	2016 £'000
Interest on loan to Parent	640	576
Investment expenses	-	-
Net investment income	640	576

There are no gains and losses recognised directly in equity. There are no investments in securitisation.

### A.4 PERFORMANCE OF OTHER ACTIVITIES

There were no other material income and expenses for the year ended March 31, 2017. There was an exceptional item reported during the year ended March 31, 2016 for £2,096,000 due to the resolution of a legacy debtor to reach a commercial settlement for contract certainty.

The Company does not have any material financial and operating leases.

### A.5 ANY OTHER INFORMATION

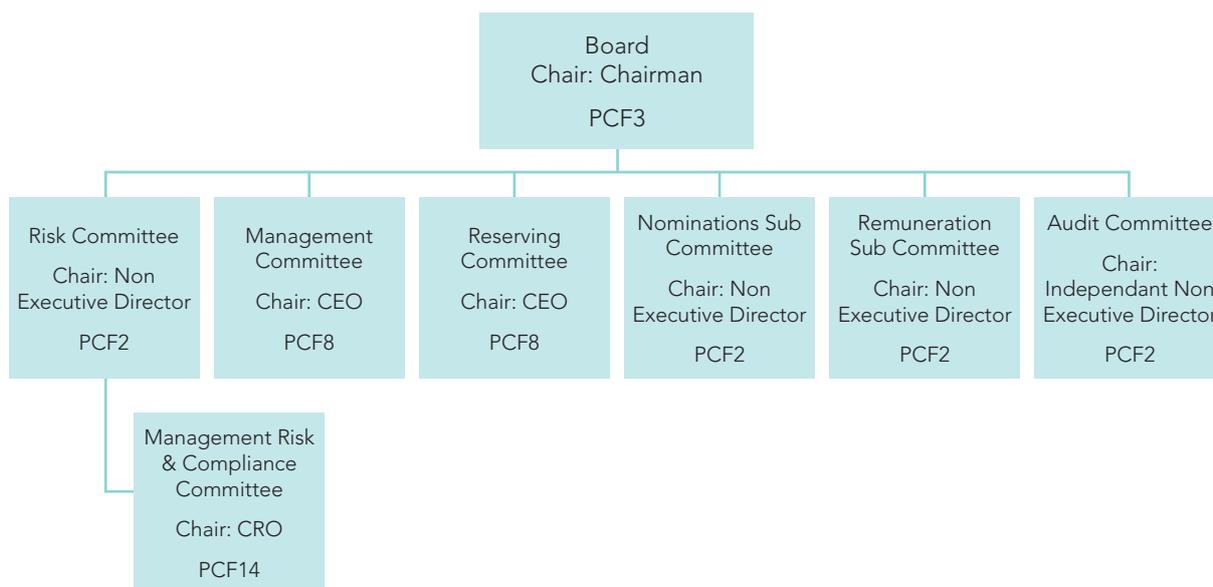
Surestone does not have any other material information regarding the business and performance for disclosure, other than that disclosed above.

## B SYSTEM OF GOVERNANCE

### B.1 GENERAL INFORMATION ON THE SYSTEM OF GOVERNANCE

Surestone maintains organisational and operational structures aimed at supporting its strategic objectives and operations. The Board has primary responsibility for corporate governance and has put in place the following governance structure to ensure effective oversight of the activities of Surestone.

The high-level governance structure in place within Surestone at March 31, 2017 was as follows:



Terms of Reference are in place, setting out the respective roles and responsibilities of each element.

#### B.1.1 Role and responsibilities of the Board and Sub-Committees

The key role and responsibilities of the Board and each Board sub-committee are as follows;

##### Board:

The Board is responsible for the effective, prudent and ethical oversight of Surestone. The Board is responsible for:

- ▶ Setting the business strategy;
- ▶ Setting the amounts, types and distribution of capital to cover the risks of the Company;
- ▶ Setting the strategy for the ongoing management of material risks;
- ▶ Embedding and overseeing a robust and transparent organisation structure with effective communication and reporting channels;
- ▶ A remuneration framework that is in line with the risk strategies of the Company; and
- ▶ Installing and overseeing an adequate and effective internal control framework, that includes well-functioning risk management, compliance and internal audit functions as well as an appropriate financial reporting and accounting framework.

### Audit Committee:

The objective of the Audit Committee is to assist the Board in fulfilling its oversight responsibilities for financial reporting, the system of internal control and the audit process. The responsibilities of the Audit Committee include:

- ▶ Monitoring the effectiveness and adequacy of the Company's internal control, internal audit and IT systems;
- ▶ Quarterly review of the completed audits and any remediation required;
- ▶ Assurance to the Board that mitigating actions are being taken to support achievement of the Company's strategic Business Plan;
- ▶ Identifying any requirements for escalation to the Board as a result of completed audits;
- ▶ Liaising with the external auditor particularly in relation to their audit findings;
- ▶ Reviewing the integrity of the Company's financial statements ;
- ▶ Reviewing any financial announcements and reports and recommending to the Board whether to approve the Company's annual accounts; and
- ▶ Assessing auditor independence and the effectiveness of the audit process.

### Risk Committee:

The responsibilities of the Risk Committee include:

- ▶ Oversight and advice to the Board on the current risk exposures of the Company and future risk strategy;
- ▶ Advising the Board on risk appetite and tolerance for future strategy, taking account of:
  - the Board's overall risk appetite;
  - the current financial position;
  - drawing on the work of the audit committee and the external auditor; and
  - the capacity of the Company to manage and control risks within the agreed strategy.
- ▶ Overseeing the risk management function, which is managed on a day to day basis by the CRO;
- ▶ Liaising regularly with the CRO to ensure the development and on-going maintenance of an effective risk management system within the Company that is effective and proportionate to the nature, scale and complexity of the risks inherent in the business;
- ▶ Advising the Board on the effectiveness of strategies and policies with respect to maintaining, on an on-going basis, amounts, types and distribution of both internal capital and own funds adequate to cover the risks of the Company;
- ▶ Quarterly review of the Company's material risks as recorded on the risk register and the actions being taken to mitigate the risks;
- ▶ Assurance to the Board that mitigating actions are being taken to support achievement of the Company's strategic business plan; and
- ▶ Identifying and overseeing the implementation of proactive & proportionate risk mitigation actions.

### Management Committee:

The Management Committee is responsible for operating effective oversight consistent with Board policy. Its responsibilities include:

- ▶ Monthly oversight of the Company strategy and key financial performance;
- ▶ Reviewing & monitoring KPI data against plan targets and recommending revised strategies to the Board if considered appropriate;

- ▶ Reviewing existing and new business opportunities in line with the Company plan and risk appetite & key tolerances;
- ▶ Ensuring that the Company is compliant with its legal & regulatory obligations;
- ▶ Implementing the risk controls on a day-to-day basis;
- ▶ Reporting to the Risk Committee on the assessment of material risks identified in the Company's risk register; and
- ▶ Reporting to the Board and Risk Committee on deviations of risk from the agreed risk appetite and key tolerances.

#### Remuneration Committee:

The objective of the Remuneration Committee is to establish remuneration policies and procedures. Its responsibilities include:

- ▶ Determining and agreeing the policy for remuneration of the Company's Chairman, non-executive directors, executive directors, senior managers and employee;
- ▶ Reviewing the on-going appropriateness and relevance of the remuneration policy;
- ▶ Approving the design of, and determining targets for, any performance related pay schemes; and
- ▶ Providing recommendations to the Board on scope and required amendments to the remuneration policy as appropriate.

#### Nominations Committee:

The objective of the Nominations Committee is to ensure that the Board and its committees are made up of individuals with the necessary skills, knowledge and experience. Its responsibilities include:

- ▶ Reviewing structure, size and composition required of the Board;
- ▶ Making recommendations for any changes to the Board;
- ▶ Identifying and nominating to the Board, candidates to fill Board vacancies;
- ▶ Analysing strategic issues and commercial changes which may affect the Company; and
- ▶ Succession planning for Directors and other senior executives.

### B.1.2 Role and responsibilities of key control functions

Surestone maintains the following key control functions: Risk Management, Compliance, Internal Audit and Actuarial. The roles and responsibilities of each function are as follows:

#### B.1.2.1 Risk Management Function

The Risk Management Function is performed by the Chief Risk Officer (CRO). The CRO reports to Surestone's Chairman of the Risk Committee and the Board. The Risk Management Function's activities are:

- ▶ ensuring that the insurance undertaking has effective processes in place to identify and manage the risks to which Surestone is or might be exposed.
- ▶ maintaining effective processes to monitor and report the risks to which Surestone is or might be exposed.
- ▶ promoting sound and effective risk management.
- ▶ facilitation of the setting of the risk appetite by the Board.
- ▶ providing comprehensive and timely information on Surestone's material risks which enables the Board to understand the overall risk profile of the insurance undertaking.

### B.1.2.2 Compliance Function

The Compliance Function is performed by the Head of Compliance. The Head of Compliance reports to Surestone's Chairman of the Risk Committee and the Board. The Compliance Function's activities are:

- ▶ To be responsible for compliance with the internal control system.
- ▶ To identify and communicate throughout Surestone the laws, regulations and codes of conduct to which Surestone is subject. The Compliance Function will seek to embed compliance with these laws, regulations and codes of conduct in the way that Surestone does business.
- ▶ To maintain a comprehensive compliance risk management control and reporting system in conjunction with the Risk Management Function to assist in managing the Compliance Risk faced by Surestone.
- ▶ Any violation of the law will be investigated and followed up by the Compliance Function and reported to the Board, and in certain circumstances to outside bodies such as the Central Bank of Ireland.
- ▶ To consider possible future changes in the legal environment and their potential effect on Surestone.
- ▶ Present an annual Compliance Plan to the Board outlining specific areas which it will focus on during a particular year.
- ▶ To promote a culture of compliance throughout Surestone.

### B.1.2.3 Internal Audit Function

The Internal Audit function is performed by the Head of Internal Audit. The Head of Internal Audit reports to Surestone's Chairman of the Audit Committee. Surestone requires that the internal audit function:

- ▶ Establish, implement and maintain an audit plan setting out the audit work to be undertaken in the upcoming years, taking into account all activities and the complete system of governance of Surestone;
- ▶ Take a risk-based approach in deciding its priorities;
- ▶ Report the audit plan to the Board;
- ▶ Issue an internal audit report to the Board based on the result of work carried out in accordance with above, which includes findings and recommendations to the Board including the envisaged period of time to remedy the shortcomings and the persons responsible for doing so, and information on the achievement of audit recommendations;
- ▶ Submit the internal audit report to the Board on at least an annual basis; and
- ▶ Verify compliance with the decisions taken by the Board on the basis of those recommendations referred to in the points above.

### B.1.2.4 Actuarial Function

The Actuarial Function is performed by the Head of Actuarial Function (HOAF). Surestone ensures that the actuarial function:

- ▶ undertakes the tasks as set out in Article 48(1) of the Solvency II Directive. The Company also takes appropriate measures to address the potential conflicts of interests, if the Company decides to add additional tasks or activities to the tasks and activities of the actuarial function.
- ▶ identifies any inconsistency with the requirements set out in Articles 76 to 85 of the Solvency II Directive for the calculation of technical provisions and proposes corrections as appropriate and explains any material effect of change of data, methodologies or assumptions between valuation dates on the amount of Technical Provisions.
- ▶ assesses the consistency of the internal and external data used in the calculation of Technical Provisions against the data quality standards as set out in Article 82 of the Solvency II Directive. Where relevant, the actuarial function will make recommendations on internal procedures to improve data quality so as to ensure that Surestone is in a position to comply with the related Solvency II requirements.

- ▶ when providing its opinion on the underwriting and reinsurance risk policy, to take into consideration the interrelations between these and the Technical Provisions.
- ▶ reports in writing at least annually to the Board. The reporting documents all material tasks that have been undertaken by the actuarial function, their results, clearly identifying any deficiencies and giving recommendations as to how such deficiencies could be remedied.

### B.1.3 Changes to the System of Governance

There were no material changes in the system of governance during the year ended March 31, 2017.

### B.1.4 Remuneration policy

Surestone has established a remuneration policy for directors and employees. The objectives of the Remuneration Policy are to ensure:

- ▶ that remuneration policy and practices are aligned with Surestone Strategy, Risk Management Strategy and Risk Appetite, objectives, values and long-term interests of the Company;
- ▶ that the policy applies to Surestone as a whole in a proportionate and risk focused way, taking into account the respective roles of the personnel responsible for key functions or who make or participate in making decisions that affect the whole, or a substantial part of Surestone's business, including members of the Board;
- ▶ that the remuneration policy does not foster practices adverse to the policyholders' interests;
- ▶ that a clear, transparent and effective governance structure around remuneration is in place;
- ▶ that Surestone can attract and retain highly qualified Board members and employees with skills required to effectively manage Surestone;
- ▶ that Board members and employees are compensated appropriately for the services they provide to Surestone; and
- ▶ that the remuneration motivates Board members and employees to perform in the best interests of Surestone and its stakeholders.

Directors, who do not perform executive functions in the Company or in Group companies, receive a fixed sum as remuneration.

Directors, who also perform executive functions in Group companies or perform duties as part of an outsourced service provision, will not receive individual remuneration from the Company.

Surestone provides a range of benefits to employees including a discretionary bonus scheme, a defined contribution pension plan and a group health insurance scheme.

### B.1.5 Material transactions

The following material transactions took place with the Parent company during the year ended March 31, 2017 (£'000):

Increase in intercompany loan: 4,028

### B.1.6 Adequacy of the System of Governance

The system of governance of Surestone is considered adequate and effective and is proportionate to the nature, scale and complexity of the risks inherent in its business.

## B.2 FIT AND PROPER REQUIREMENTS

### B.2.1 Fitness and probity policy

Surestone's Fitness and Probity policy ensures:

- ▶ that all persons who effectively run the Company or are responsible for other key functions at all times possess the professional qualifications, knowledge and experience to enable sound and prudent management;
- ▶ that all persons who effectively run the Company or are responsible for other key functions at all times are of good repute and integrity;
  - that the members of the administrative, management or supervisory body shall, collectively, be able to provide for the sound and prudent management of the Company;
  - the appropriate notification of the Central Bank of Ireland of all appointments, replacements and changes, including all information required to assess whether any relevant persons are fit and proper.

Assessments of a person's fitness and propriety must be made:

- ▶ before the person is appointed
- ▶ on at least an annual basis following appointment,
- ▶ upon the event of material information adverse to the assessment becoming known to Surestone or any other circumstances whereby the fitness or propriety of responsible persons may be adversely affected.

### B.2.1 Fitness and probity process

Surestone has the following process for assessing the fitness and the propriety of the persons who effectively run Surestone or have other key functions:

The Board obtains when relevant, the necessary information for each initial fit and proper assessment of a candidate for a responsible person position which will allow the Board to adequately assess whether the candidate satisfies the following criteria:

- ▶ possesses the necessary skills, knowledge, expertise, diligence, relevant qualification and soundness of judgment to undertake and fulfill the particular duties and responsibilities of the particular position.
- ▶ has demonstrated the appropriate competence and integrity in fulfilling occupational, managerial or professional responsibilities previously in their professional career.
- ▶ it is prudent for the Company to conclude that the person possesses the competence, character, diligence, honesty, integrity and judgment to perform properly their duties.
- ▶ the person does not have a conflict of interest in performing the duties.
- ▶ has not been reprimanded, or disqualified, or removed, by a professional or regulatory body in relation to matters regarding the person's honesty, integrity, or business conduct;
- ▶ has not been the subject of civil or criminal proceedings or enforcement action, in relation to the management of an entity, or commercial or professional activities, and which reflected adversely on the person's competence, diligence, judgment, honesty or integrity.
- ▶ has not been substantially involved in the management of a business or company which has failed, where that failure has been occasioned in part by deficiencies in that management.
- ▶ have sufficient time to devote to the role and associated responsibilities

In the case of directors, the following additional criteria must be satisfied:

- ▶ that the number of directorships held by any director does not exceed those specified by various regulatory bodies.

## **B.3 RISK MANAGEMENT SYSTEM INCLUDING THE OWN RISK AND SOLVENCY ASSESSMENT (“ORSA”)**

### **B3.1 Risk management system**

The Risk Management System comprises the Risk Management Framework which seeks to;

- ▶ Identify particular events or circumstances relevant to the Company’s objectives
- ▶ Assess them in terms of likelihood and scale of potential impact
- ▶ Determine a risk management response strategy
- ▶ Monitor the risks closely
- ▶ Modify actions and mitigation accordingly

The main purpose of this Framework is to ensure that Surestone can achieve its strategic objectives by promoting a pro-active and risk based approach to managing and mitigating risks associated with the business.

#### **B3.1.1 Objectives and principles**

The specific objectives of the Framework are to:

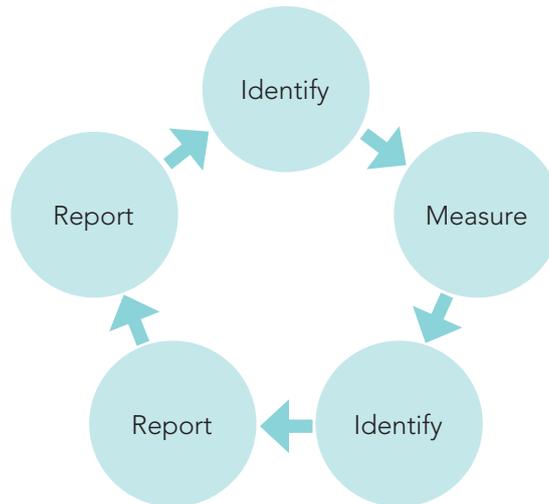
- ▶ Ensure that all the current and future material risk exposures are identified, measured, managed, monitored and reported in accordance with the Company’s Risk Appetite statement and key tolerance limits;
- ▶ Introduce a governance & control framework for the Company’s risk management processes
- ▶ Ensure all stakeholders are aware of the Framework and clear on their respective roles and responsibilities
- ▶ Facilitate compliance within relevant regulatory and legislative guidelines.

For the Framework to be effective, the following key principles are important:

- ▶ The Framework is accepted by senior management as a mechanism to assist and help protect the Company from uncertainties and consequent losses
- ▶ Company decisions will be made with the key information available to make decisions on the acceptance of risk in accordance with the Risk Appetite
- ▶ Senior management are committed to the Framework’s risk mitigation actions and also the need to ensure they are fully embedded in the business processes of the Company
- ▶ Risk Appetite and key tolerances will be regularly reviewed and updated to best reflect the Company’s Business Plan and strategic objectives
- ▶ The occurrence, progress and status of all risks will be promptly reported and appropriate actions taken
- ▶ All employees will be made aware of the Framework and have clarity on their respective roles and responsibilities for delivering effective risk identification and mitigation

### B3.1.2 Assessment of Risk

Within the Framework, risk assessment and mitigation is undertaken as follows;



**Identify:** All employees are expected to identify risks through the normal course of business. A key mechanism for identifying new and emerging risks will be through the quarterly Management Risk & Compliance Committee and Risk Committee.

**Measure:** Risks are measured on a residual basis with the likelihood of the event and potential financial impact of the event the main measures. Key Risk Indicators are monitored to identify trends or changes in risk exposures.

**Manage:** Inherent risk exposures are mitigated through controls. Should the residual risk be outside the Risk Appetite or key tolerances, an action plan will be agreed and implemented to return the exposure to an acceptable level.

**Monitor:** Risk exposures will be continuously monitored.

**Report:** All identified risks and controls will be reported to the relevant committees.

### B3.1.3 Roles and Responsibilities

The Framework applies to all individuals working at all levels, including the Board, Senior Management, employees (whether permanent, fixed term or temporary), outsourced Service Providers, business consultants or contractors, or any other person associated with the Company.

The Risk Committee on behalf of the Surestone Board is responsible for the approval of this Framework and for the oversight of the management of risks. Various other Committees and Sub Committees are in place to ensure effective monitoring and reporting of risk management.

The Board is responsible, through the receipt of effective management information data for;

- ▶ Monitoring the effectiveness of the Framework
- ▶ Ensuring that the Framework is in line with the Company Risk Appetite

The Risk Committee is responsible, through the receipt of effective management information data for;

- ▶ The identification and assessment of material risks in the Company Risk Register
- ▶ Ensuring the material risks are being adequately managed, controlled and monitored

Senior Management is responsible, through the receipt of effective management information data for;

- ▶ Implementing the risk controls on a day-to-day basis
- ▶ Reporting to the Risk Committee on the assessment of material risks identified in the Company Risk Register
- ▶ Reporting to the Board and Risk Committee on deviations of risk from the agreed Risk Appetite and key tolerances

#### B.3.1.4 Reporting

The Risk Committee will report to the Board:

- ▶ Annually: On the operational effectiveness of the Risk Management Framework.
- ▶ Quarterly: Any deviations of risks from the approved Risk Appetite and key risk tolerances that are considered to pose a threat to the achievement of the Company's objectives

The Board will:

- ▶ Review the information and provide direction to the Risk Committee as appropriate in ensuring the effectiveness of the Framework to manage and mitigate risk for the Company.

### B3.2 ORSA

The ORSA Process delivers the required output for internal and external purposes. The capital and solvency assessments will inform all significant decision-making and risk management processes, and will be used for decision making in the business.

The assessment of the overall solvency needs is the primary process to be carried out as part of the ORSA. The steps of the process are as follows:

- ▶ All risks that Surestone is exposed to are identified. This is performed in line with the processes and procedures in the risk management framework. The risk register is the primary source of risks facing Surestone in the first instance.
- ▶ For each quantifiable risk identified, consideration is given to whether the risk is mitigated through management action or capital is allocated to address materialisation, or a mixture of both. This assessment takes into consideration the risk appetite in respect of each standalone risk as well as risks in aggregation.
- ▶ The data used in the ORSA process must be comprehensive, valid, accurate, relevant and timely. Specific control activities are embedded in the Internal Control System to ensure the highest possible data quality.
- ▶ As part of the ORSA process, Surestone uses the standard model in calculating its regulatory capital.
- ▶ An initial assessment of current solvency needs is made to determine if Surestone has sufficient financial resources to meet the capital calculated for its initial assessment of risks.
- ▶ A comparison of the risk profile of current and future business to the Risk Appetite Policy and the approved Risk Appetite Statement is undertaken. Where there is a discrepancy further investigation is carried out into the reasons for being outside risk appetite.
- ▶ Stress testing and scenario analysis is carried out to understand key risk exposures. The range of the stresses and scenarios considered reflects the nature, scale and complexity of the risks inherent to the business. Management Actions following the materialisation of a stress or scenario are considered and the impact defined.
- ▶ The economic balance sheet (including available capital (own-funds)) and capital requirement on a regulatory basis is calculated for each future year of the business planning period (3 years).
- ▶ The results of the previous steps are used to consider if any action plans are necessary.

- ▶ An overall opinion on the ORSA will be requested from the HoAF and feedback incorporated accordingly.
- ▶ The ORSA will be challenged and signed off by the Board.

The results of each ORSA Process are recorded in detail. The record of each ORSA Process includes:

- ▶ The individual risk analysis, including a description and explanation of risks;
- ▶ A description of how each risk will be managed;
- ▶ Detail of data quality is documented;
- ▶ Any discrepancies between the risk profile and risk appetite is documented along with the planned course of action to remediate the situation;
- ▶ The results and conclusions about overall solvency needs over a one-year-period;
- ▶ A description of stress tests and scenario analysis employed. This will include the rationale for selecting a particular stress test or scenario analysis as well as the methodology and assumptions underlying the calculation;
- ▶ The results of the validation activity are documented;
- ▶ The results of the ORSA and regulatory capital calculations and conclusions about overall solvency needs over each of the years in the business planning period. A description of what internal and external factors were taken into consideration in the forward-looking perspective. Details of any planned relevant management actions, including an explanation and a justification for these actions, and their impact on the assessment;
- ▶ Action plans arising from the assessment and the rationale for them. This requires the documentation to cover any strategies for raising additional own funds where necessary and the proposed timing for actions to improve the Company's financial condition, and clearly allocate actions identified to specific people;
- ▶ A record of the challenge process performed by the Board;
- ▶ The identification and explanation of the differences established from the comparison of the Company's risk profile with the assumptions underlying the calculation of the SCR. In case the deviations are considered to be significant in either direction, the internal documentation addresses how Surestone will react; and
- ▶ A record of the review and validation of the ORSA Process.

The exercise to perform the ORSA process and the documentation thereof will be done at least annually and will cover the period since the previous ORSA.

The Annual ORSA will be performed in conjunction with Surestone's annual business plan to help ensure:

- ▶ it remains an integral part of the business strategy;
- ▶ it is taken into account on an on-going basis in any strategic decisions; and
- ▶ the current ORSA accounts for the most up-to-date plans and strategies of Surestone.

An ORSA outside the annual cycle will be performed when there is a material change in the risk profile or external environment of Surestone.

## **B.4 INTERNAL CONTROL SYSTEM**

### **B.4.1 Description of the internal control system**

Surestone's internal control system encompasses the policies, procedures, processes, tasks, and behaviours that:

- ▶ facilitate effective and efficient operations by enabling Surestone to respond to its significant risks;
- ▶ assist in ensuring the quality of internal and external information and reporting;
- ▶ assist in compliance with applicable laws, regulations and internal policies and procedures; and
- ▶ provide the Board with the capability to monitor and assess the level of compliance with internal controls.

The Company ensures that appropriate levels of Internal Control are present within the organisational structure. Surestone operates a three lines of defence oversight and controls model. This is achieved by:

- ▶ Ensuring the presence and application of individual internal policies, procedures and guidelines for each of the critical functions and activities of Surestone;
- ▶ Ensuring that adequate approval procedures, authorities, verification, reconciliations, and review procedures are in place for each function or activity and are adequately documented and verified;
- ▶ Ensuring that adequate controls are in place to safeguard the integrity and protection of information;
- ▶ Ensuring sufficient monitoring mechanisms are in place to facilitate assessments of the effectiveness of the controls in place;
- ▶ The activities of the Compliance function, the application of the Compliance Policy and the implementation of the Compliance Plan.

### **B.4.2 Implementation of the compliance function**

The compliance function identifies and communicates, throughout Surestone, the laws, regulations and codes of conduct to which Surestone is subject and seeks to embed compliance with these laws, regulations and codes of conduct in the way Surestone does business. The compliance function promotes a culture of compliance throughout Surestone.

The compliance function maintains a comprehensive compliance risk management control and reporting system in conjunction with the risk management function to assist in managing the compliance risk faced by Surestone. Through this system it identifies, assesses, controls, measures and reports compliance risks across Surestone as part of its oversight and administration of the Compliance Plan.

## **B.5 INTERNAL AUDIT FUNCTION**

### **B.5.1 Implementation of the internal audit function**

The Internal Audit function, on a regular basis, develops a plan of audit activities and operations and submits to the Audit Committee for approval. The annual audit plan includes identification of each audit to be conducted in terms of the programmes, functions and activities to be audited. The plan may be amended during the year with the approval or at the direction of the Audit Committee. Audits are conducted in compliance with Generally Accepted Auditing Standards.

The Internal Audit function provides Surestone with an efficient, proactive and comprehensive internal audit programme through the conduct of:

- i) Internal control audits to determine that required internal controls are in place, are current and are working efficiently and effectively to minimise the operational and other risks faced by Surestone;
- ii) Compliance audits to ensure conformance with the requirements of the various laws, regulations and standards which effect the business of Surestone;

- iii) Information/data audits to ensure that all data collected by Surestone is stored, updated and destroyed in accordance with all applicable data protection legislation; and
- iv) Special reviews of various areas of the business as may be required from time to time.

The internal audit function is outsourced to a Group company.

### **B.5.2 Independence of the internal audit function**

Surestone's internal audit function is independent of the activities audited and must also be independent from the everyday internal control process. The following guidelines describe how the internal audit function maintains its independence and objectivity from the activities it reviews:

- ▶ The Board authorises the Internal Audit function to exercise its assignment on its own initiative in all departments, establishments and functions of Surestone and of all relevant sections of entities providing outsourced services to the Company.
- ▶ The Internal Audit function is free to report its findings and appraisals and to disclose them to the Audit Committee as required. This principle of independence of the Internal Audit function entails that the Internal Audit function operates under the direct control of the Audit Committee
- ▶ The Chairman of the Audit Committee communicates directly, and on his/her own initiative, to the Board as a whole, the chairman of the Board of directors, or the external auditors where appropriate. This reporting line is particularly important where the Internal Audit function, as part of its work, uncovers decisions or practices which are contrary to the letter and or spirit of legal or regulatory provisions or internal policies employed by or applicable to Surestone.
- ▶ The compensation scheme for those who are involved in discharging the responsibilities of the Internal Audit function is consistent with the objectives of the Internal Audit.
- ▶ The Internal Audit function is objective and impartial. All individuals (e.g. directors and staff and all entities providing outsourced services to Surestone) co-operate fully and on a proactive basis with the work of the Internal Audit function.
- ▶ All individuals involved in the work of the Internal Audit function seek to avoid any conflict of interest, real or perceived, with their duty to discharge the responsibilities of the Internal Audit function.
- ▶ Those involved in discharging the duties assigned to the Internal Audit function are not involved in the operations of Surestone or in selecting or implementing internal control measures.

## **B.6 ACTUARIAL FUNCTION**

The Head of Actuarial Function (HoAF) has responsibility for the actuarial function and supporting the setting of the risk appetite by the Board and for providing comprehensive information on Surestone's underwriting performance and reserves which enable the Board to understand the overall risk profile of the Company. The HoAF maintains oversight communication with the Directors as appropriate.

Key duties and responsibilities include the following:

- (a) coordinate the calculation of technical provisions;
- (b) ensure the appropriateness of the methodologies and underlying models used as well as the assumptions made in the calculation of technical provisions;
- (c) assess the sufficiency and quality of the data used in the calculation of technical provisions;
- (d) compare best estimates against experience;
- (e) inform the Board of the reliability and adequacy of the calculation of technical provisions;
- (f) oversee the calculation of technical provisions in the cases set out in Article 82;
- (g) express an opinion on the overall underwriting policy;

- (h) express an opinion on the adequacy of reinsurance arrangements; and
- (i) contribute to the effective implementation of the risk-management system, in particular with respect to the risk modelling underlying the calculation of the capital requirements.

The Head of Actuarial Function (HoAF) supports the ongoing compliance with Solvency II by performing the following key responsibilities:

- ▶ Contributing to the Risk Management Function and ORSA
- ▶ Opinion on ORSA to include range of risks considered, adequacy of stresses performed, appropriateness of Financial projections and continuous compliance with technical provisions
- ▶ SCR Calculation Review - full independent calculation of the main constituent parts of the calculation together with a review of the inputs for reasonableness

## **B.7 OUTSOURCING**

### **B.7.1 Outsourcing policy**

Surestone's outsourcing policy establishes the requirements for identifying, justifying, and implementing outsourcing arrangements for critical or important functions or activities. The policy is designed to ensure that critical outsourcing arrangements are managed effectively throughout the duration of the relationship and on termination.

The Board is ultimately responsible for the approval of and termination of all material outsourced arrangements and delegates authority to its Risk Committee for:

- ▶ Approval of material Outsourcing
- ▶ Termination of material Outsourcing
- ▶ Reviewing the performance of outsourced Service Providers against the agreed contract.
- ▶ Assessing and monitoring the risks associated with material outsourced functions and activities.

The following risks and related mitigations available are considered as part of the approval process:

- ▶ The financial, reputational, and operational impact on Surestone of the failure of a Service Provider to adequately perform the activity;
- ▶ The financial, reputational, and operational impact on Surestone of Service Provider failure;
- ▶ Potential losses to Surestone's stakeholders in the event of Service Provider failure; and
- ▶ The risk associated with increased complexity in Business Continuity Planning (BCP).

The outsourcing of any activity by Surestone does not diminish its obligations and those of its Board, who have the ultimate responsibility for the outsourced activity. Surestone is therefore responsible for the actions of their Service Providers. Surestone retains full control of the ultimate activity and retains effective access to all data related to outsourced activities. Surestone considers all relevant laws, regulations and guidelines when completing its due diligence on potential Service Providers.

The outsourcing policy ensures that:

- ▶ Prior to the appointment or renewal of an outsourcing provider's services, appropriate due diligence is performed to assess the Service Provider's capability to meet the business activity.
- ▶ All material outsourcing arrangements are notified to the Central Bank of Ireland at least 6 weeks prior to commencing operations.
- ▶ All material outsourcing arrangements are undertaken using a written, legally binding contract. The contract must document all components of the outsourcing arrangement between the parties.

- ▶ The performance of the Service Provider is reviewed at least on an annual basis and compared against the performance targets as prescribed in the agreed Contract.
- ▶ The Company maintains adequate contingency plans for outsourcing arrangements to ensure business interruption for both Surestone and policyholders are minimised.
- ▶ The Risk Committee reports regularly to the Board on the assessment of the risks associated with the outsourcing of the various functions and activities as appropriate.

### B.7.2 Outsourcing of critical or important operational functions

Function	Location
Internal audit	UK
Actuarial	Ireland
Underwriting support services	UK & Ireland
Claims administration services	UK & Ireland

### B.8 ANY OTHER INFORMATION

Surestone does not have any other material information regarding the system of governance of the insurance or reinsurance undertaking.

## C RISK PROFILE

Surestone has established its risk management framework to ensure that all the current and future material risk exposures are identified, measured, managed, monitored and reported in accordance with the Company's risk appetite statement and key tolerance limits.

Risks are measured on a residual basis with the likelihood of the event and potential financial impact of the event the main measures. Key Risk Indicators are monitored to identify trends or changes in risk exposures. Inherent risk exposures are continually monitored and are mitigated through controls.

Surestone's material risks are captured within the ORSA process and are considered to be appropriately reflected within the standard formula and Surestone's own solvency needs.

### C.1 UNDERWRITING RISK

Underwriting risk relates to the uncertainty regarding the occurrence, amount or timing of insurance claim payments or reserves. Surestone currently provides insurance cover for property, liability and miscellaneous financial loss risks. The Company manages these risks through its risk policies (underwriting, reserving, outsourcing and reinsurance).

#### C.1.1 Underwriting

Surestone's underwriting objective is to profitably grow the business by underwriting selected insurance risks within the risk appetite of the Company. Surestone seeks to diversify the type of insurance risks written and uses reinsurance arrangements to mitigate risk by capping risk exposure to within the Company's risk appetite.

Underwriting risk is mitigated by underwriting due diligence and actuarial review of pricing and reserving prior to on-boarding of new business. Financial arrangements are subject to variable terms to align interests and ensure business partners have an incentive to target profitable business and monitoring controls are in place to ensure that business is written in accordance with approved pricing.

Surestone has a risk of exposure to large individual losses due to the size of the current underwriting portfolio. This risk is mitigated by reinsurance arrangements to protect the Company's net retained account against a single risk or an accumulation of similar exposures.

Surestone has a risk that outsourced providers of underwriting support services write business that is not in accordance with contractual arrangements. This risk is mitigated by due diligence over the outsourced arrangements and regular underwriting reviews and audits.

#### C.1.2 Reserving

Surestone establishes provisions for outstanding claims which represent the estimated ultimate cost of settling all claims (including direct and indirect claims settlement costs). The reserves include provisions for claims incurred but not reported (IBNR). IBNR is largely an estimate of loss and claim adjustment expenses associated with future likely claims activity based on historical actual results that establish a reliable pattern. This pattern is used to estimate IBNR amounts and the timing of those amounts.

Surestone is exposed to the risk that reserves are insufficient to cover ultimate claim costs. This risk is mitigated by actuarial review, data accuracy guidelines and on-going monitoring and review of losses.

#### C.1.3 Reinsurance

Surestone purchases reinsurance protection to limit its exposure to single claims and the aggregation of claims from catastrophic events. Reinsurance is placed with companies that have a credit rating of A- or better.

Surestone has identified the risk of insufficient reinsurance protection as a material risk. Retentions and reinsurance strategy are reviewed on a regular basis to ensure that the existing programme structures and strategies continue to be appropriate considering Surestone's strategic objectives.

### **C1.3 Material risk concentrations**

Surestone writes business in the UK and Ireland across property, liability and miscellaneous financial loss lines of business and so is not widely diversified. Surestone uses reinsurance to reduce the concentration risk within its underwriting portfolio. In the future, Surestone may consider diversification into motor lines of business and other territories which will reduce its concentration risk.

### **C1.4 Risk sensitivity for underwriting risks**

Surestone carries out stress and scenario testing as part of the ORSA process which includes stress testing for the material underwriting risks. For the 2016 ORSA, the solvency position at 31 March 2016 and the projected solvency position over the business planning period were re-calculated following adverse stresses.

The stress and scenario testing highlighted that the solvency position is resilient to a vast majority of underwriting risk stresses and only the extreme events would have the potential to cause the Solvency Capital Requirement (SCR) to fall below 100%. There were no stress and scenario tests identified which caused the Minimum Capital Requirement (MCR) to fall below 100%.

## **C.2 MARKET RISK**

Market risk is the risk of adverse financial impact as a consequence of market movements such as currency exchange rates, interest rates and other price changes. Market risk arises due to fluctuations in both value of assets held and value of liabilities. The objective of Surestone in managing its market risk is to ensure risk is managed in line with the Company's risk appetite. Surestone has established policies and procedures in order to manage risk and methods to measure it.

Surestone's most significant risk is its exposure to concentration risk on its loan to the Parent company. Surestone's investments comprise deposits with credit institutions and so it does not have a material exposure to other market risks.

### **C.2.1 Concentration risk**

Concentration risk is the financial loss caused by a decrease in the value of assets corresponding to single name exposure. Surestone has a significant concentration risk due to the loan to the Parent company of £21.5 million at March 31, 2017.

### **C.2.2 Interest rate and spread risk**

Interest rate risk is the risk that the value of future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Spread risk is the risk that arises from the sensitivity of the value of assets and liabilities to changes in the level or in the volatility of credit spreads over the risk-free interest rate term structure.

Surestone has minimal exposure to interest rate and spread risk on its deposits with credit institutions. It has a spread risk exposure on its loan to the Parent company.

### **C.2.3 Foreign exchange risk**

Foreign exchange risk is the risk that arises from changes in the level or volatility of currency exchange rates. Surestone is exposed to foreign currency risk because it undertakes certain transactions denominated in foreign currencies. The Company has minimal exposure to currency risk as Surestone's financial assets are primarily matched to the same currencies as its insurance contract liabilities. As a result, foreign exchange risk arises from other recognised assets and liabilities denominated in other currencies.

Surestone uses forward contracts to hedge this exposure. As a result of the forward contract Surestone's foreign exchange risk is effectively mitigated.

#### **C.2.4 Prudent person principle**

Surestone applies the "Prudent Person Principle" in relation to investing its assets. It has taken a prudent investment approach by investing in cash deposits. The Company recognises that it has a significant exposure to the Parent company. This risk is monitored to ensure that it continues to be within risk appetite. Annual monitoring procedures have been established under the prudent person principle to assess security and quality of the asset.

#### **C.2.5 Material risk concentrations**

As noted in C.2.1 above Surestone has a material risk concentration from the Parent company for the loan. In addition, the Company is exposed to concentration risk with credit institutions. Surestone manages these risks through its risk appetite monitoring.

#### **C.2.6 Risk sensitivity for market risks**

Surestone carries out stress and scenario testing as part of the ORSA process which includes stress testing for the material market risks. For the 2016 ORSA, the solvency position at 31 March 2016 and the projected solvency position over the business planning period were re-calculated following adverse stresses.

Surestone's material market risk is exposure to its Parent company. Reverse stress testing was used to determine the level of default on the intercompany loan that Surestone could withstand before breaching the MCR. The results of the reverse stress indicated that a default would not cause the MCR to fall below 100%.

### **C.3 CREDIT RISK**

Credit risk is the risk that a counterparty will default on its contractual obligations resulting in financial loss to Surestone. The key areas of exposure to credit risk are in relation to its loan to parent, reinsurance counterparties and to a lesser extent amounts due from policyholders and intermediaries.

The objective of the Company in managing its credit risk is to ensure risk is managed in line with Surestone's risk appetite. Surestone has established policies and procedures in order to manage credit risk and methods to measure it. Surestone monitors its credit risk in relation to its counterparties by monitoring external credit ratings for the investments and assets held by the Company. Loans and receivables from policyholders, agents and intermediaries generally do not have a credit rating.

#### **C.3.1 Material risk concentrations**

Credit risk exposure on all items except the loan to the Parent company is currently not material. Exposure to risk of default on the loan is included in market concentration risk in section C.2.1 above.

#### **C.3.2 Risk sensitivity for credit risks**

Surestone's material credit risk is exposure to its loan to the Parent company. Reverse stress testing on the intercompany loan was included in the material market risk sensitivity analysis described in C.2.6 above.

### **C.4 LIQUIDITY RISK**

Liquidity risk is the risk that Surestone cannot meet its obligations associated with financial liabilities as they fall due. Surestone has adopted an appropriate liquidity risk management framework for the management of the Company's liquidity requirements. Surestone manages liquidity risk by maintaining banking facilities and reserve borrowing facilities by continuously monitoring forecast and actual cash flows and matching maturity profiles of assets and liabilities. Surestone is exposed to liquidity risk arising from clients on its insurance contracts. In respect of catastrophic events, there is liquidity risk from a difference in timing between claim payments and recoveries thereon from reinsurers. Liquidity management ensures that Surestone has sufficient access to funds necessary to cover claims, surrenders, withdrawals and maturing liabilities.

Surestone maintains its financial assets (excluding the intercompany loan) in cash and cash equivalents and deposits with credit institutions to minimise liquidity risk.

The total amount of the expected profit included in future premiums at March 31, 2017 was £0.

#### **C.4.1 Material risk concentrations**

Surestone considers that there are currently no material liquidity risk concentrations.

#### **C.4.2 Risk sensitivity for liquidity risks**

Given that liquidity is not a material risk for Surestone, no specific risk sensitivity was performed.

### **C.5 OPERATIONAL RISK**

Operational risk refers to the risk of loss arising from inadequate or failed internal processes, or from personnel and systems or from external events. For Surestone, operational risks include for example, information technology, information security, human resources, outsourcing and regulatory risks.

Surestone is exposed to a number of operational risks:

#### **Outsourcing risk**

Surestone is exposed to the risk that outsourced service providers fail to provide services in line with expectations resulting in financial loss. This risk is mitigated by due diligence prior to onboarding of new outsourced service providers and at regular intervals, service level agreements and monitoring against agreed performance and requirements.

#### **Loss of key personnel**

Surestone is dependent upon the quality, ability and commitment of key personnel in order to sustain and develop its business and to meet regulatory requirements. There can be no assurance that the Company will be able to retain all of its key employees. This risk is mitigated by notice periods in contracts, role handover procedures and availability of Group staff in the UK.

#### **Information technology risks**

Surestone relies on information technology to support the business and as such may be susceptible to risks associated with information security, be that through security breaches, cyber-attacks or other failures or malfunctions. Information technology controls are in place, to mitigate such risks.

#### **Regulatory risk**

Surestone is exposed to the risk of regulatory reporting not being completed and submitted on time. This risk is mitigated by preparation of compliance schedules and resource planning to ensure that all returns are submitted on time. The Company is also exposed to conduct risk to regulatory authorities in the UK and Ireland. This conduct risk is mitigated by review of procedures and controls in place at outsourced service providers.

#### **C.5.1 Other material risk concentrations**

Surestone considers that there are currently no material operational risk concentrations.

#### **C.5.2 Risk sensitivity for operational risks**

Surestone carries out stress and scenario testing as part of the ORSA process which includes stress testing for the material operational risks. For the 2016 ORSA, the solvency position at 31 March 2016 and the projected solvency position over the business planning period were re-calculated following adverse stresses.

There was no operational risk stressed scenario which, if it occurred in isolation, would materially reduce the projected capital ratios.

## **C.6 OTHER MATERIAL RISKS**

It is not yet clear what the impact of Brexit will be for Surestone since it conducts business under the freedom of services basis into the UK. Surestone is monitoring developments and will take appropriate actions as required.

### **C.6.1 Off-balance sheet positions**

Surestone does not have off-balance sheet positions and does not use special purpose vehicles.

## **C.7 ANY OTHER INFORMATION**

Surestone does not have any other material information regarding their risk profile for disclosure, other than as disclosed above.

## D VALUATION FOR SOLVENCY PURPOSES

### D.1 ASSETS

The following table provides a breakdown of the Company's assets as reported under Solvency II and Local GAAP.

Assets	Local GAAP £'000	Reclassification £'000	Valuation difference £'000	Solvency II value £,000
Deferred acquisition costs	610	-	(610)	-
Other loans and mortgages	21,486	-	-	21,486
Deposits other than cash equivalents	10,756	-	-	10,756
Derivatives	12	-	-	12
Reinsurance recoverables	1,464	(1,440)	-	24
Insurance & intermediaries receivable	2,509	(2,509)	-	-
Reinsurance receivables	527	(527)	-	-
Cash & cash equivalents	3,637	1,906	-	5,543
Any other assets	180	393	-	573
<b>Total assets</b>	<b>41,181</b>	<b>(2,177)</b>	<b>(610)</b>	<b>38,394</b>

The information below provides a description of the bases, methods and main assumptions used for the valuation for solvency purposes for material assets. A quantitative and qualitative explanation of material differences for the valuation between local GAAP and Solvency II is also provided.

#### D.1.1 Deferred acquisition costs (DAC)

Deferred acquisition costs relate to acquisition costs for contracts in force at the balance sheet date which are deferred, subject to recoverability, and amortised over the period in which related premiums are earned. Deferred acquisition costs are valued at nil for Solvency II purposes.

#### D.1.2 Other loans and mortgages

Other loans and mortgages comprise the loan to Parent company. The loan has been valued at cost which approximates fair value under Solvency II.

#### D.1.3 Deposits other than cash equivalents

Bank Deposits represent amounts of term deposits with local financial institutions. The maturity dates are less than six months and are carried at face value in the local GAAP balance sheet as best representing their fair value. Therefore, such balances are considered to be held at fair value for Solvency II purposes.

#### D.1.4 Reinsurance recoverables

See section D.2.6.

#### D.1.5 Insurance and intermediaries receivables

Insurance & intermediaries receivables consist mainly of premium receivable from insurance contracts. Under local GAAP insurance & intermediaries receivables are valued at cost while the Solvency II balance sheet values them at fair value. No adjustment is required to these valuations as the amounts held under local GAAP measurements principles are deemed to be approximations for fair value. As these are insurance balances for Solvency II purposes they have been re-classified to the Technical Provision balance.

### D.1.6 Reinsurance receivables

Reinsurance receivables consist mainly of claims receivable from outward reinsurance contracts. A recalculation of the local GAAP value is required under Solvency II as part of the calculation of the technical provisions.

### D.1.7 Cash and cash equivalents

Cash and cash equivalents represent amounts of cash on hand and short term deposits. Cash and cash equivalents are carried at face value in the local GAAP balance sheet as best representing their fair value. Therefore, such balances are considered to be held at fair value for Solvency II purposes.

### D.1.8 Any other assets

This Solvency II balance represents accrued investment income generated by the loan to Parent and intercompany receivable balances from related parties. The intercompany receivable balances have been reclassified from insurance and intermediary balances receivable in local GAAP. Given that these assets are relatively short term, the Company has determined that their realisable value reasonably approximates fair value.

## D.2 TECHNICAL PROVISIONS

### D.2.1 Technical provisions by material line of business

Technical provisions by material line of business as at March 31, 2017 were (£000s):

Line of Business	Gross Best Estimate Liability	Risk Margin	Recoverables from Reinsurance contracts and SPVs	Total Technical Provisions net of Recoverables
Income protection insurance	62	49	2	113
Fire and other damage to property insurance	4,928	202	(136)	4,994
General liability insurance	6,111	211	237	6,559
Assistance	345	17	(170)	192
Miscellaneous financial loss	1,583	119	43	1,745
<b>Total</b>	<b>13,029</b>	<b>598</b>	<b>(24)</b>	<b>13,603</b>

### D.2.2 Level of uncertainty associated with the technical provisions

The uncertainty surrounding the Claim Provisions is less than might normally be the case, for the following reasons:

- ▶ a number of Surestone's programmes were not written for the 2016 binder year; as such the reserves are more developed (and so less uncertain) than would otherwise be the case;
- ▶ many of the programmes written by Surestone have relatively low claim limits;
- ▶ The 2016 winter was relatively benign with less severe weather events (flood, freeze, storm) than in previous years; therefore there is less risk of adverse development on the Household class than might otherwise be the case;
- ▶ the Company has Excess of Loss reinsurance policies in place that cap its exposure.

The Premium Provisions are subject to greater uncertainty; the Premium Provisions relate to future exposure periods and so are exposed to loss events, including catastrophe events, and new liability, claims etc. This risk is mitigated by the reinsurance programme outlined above.

### D.2.3 Technical provision bases, methods and main assumptions

The approach to the calculation of the Technical Provisions varies by programme. For newer programmes there are no notified claims and so Expected Loss Ratio methods are used.

Line of Business	Method for calculation of Claim Provisions	Methods used for calculation of Premium Provisions
Income Protection	Chain Ladder applied to Paid and Incurred loss triangles	Expected Loss Ratio applied to Unearned Premium
Fire & Other Damage to Property	Bornhuetter Ferguson and Chain Ladder applied to Paid and Incurred loss triangles	Expected Loss Ratio applied to Unearned Premium
General Liability	Bornhuetter Ferguson and Chain Ladder applied to Paid and Incurred loss triangles. Claim by claim analysis for large and/or complex claims	Expected Loss Ratio applied to Unearned Premium
Assistance	Bornhuetter Ferguson and Chain Ladder applied to Paid and Incurred loss triangles	Expected Loss Ratio applied to Unearned Premium
Miscellaneous Financial Loss	Bornhuetter Ferguson and Chain Ladder applied to Paid and Incurred loss triangles	Expected Loss Ratio applied to Unearned Premium

### D.2.4 Reconciliation to the GAAP technical provisions

Technical Provisions	Local GAAP £'000	Reclassification £'000	Valuation difference £'000	Solvency II value £,000
Unearned premium	3,390	(3,390)	-	-
Technical provisions	10,461	3,230	(64)	13,627
<b>Total technical provisions</b>	<b>13,851</b>	<b>(160)</b>	<b>(64)</b>	<b>13,627</b>

#### D.2.4.1 Unearned premium

A reclassification of the local GAAP value is required under Solvency II as unearned premium is part of the calculation of the technical provisions.

#### D.2.4.2 Technical provisions

There are no differences between the bases, methods and main assumptions used by Company for the valuation of the Claim Provisions for solvency purposes and those used for their valuation in financial statements. For all lines of business, the Company uses the undiscounted Best Estimate Claims Provision as a floor for the Technical Provisions booked in its Financial Statements, with an appropriate margin for prudence added to this figure.

### D.2.5 Adjustments to the calculation of technical provisions

Surestone has not applied the matching adjustment, volatility adjustment, transitional risk-free interest rate term structure or the transitional deduction in calculating its technical provisions.

### D.2.6 Recoverables from reinsurance contracts

Recoverables from reinsurance contracts are as follows:

- ▶ Excess of loss recoverables on liability business – there is one recovery, the value of which is calculated by application of the reinsurance treaty terms to the outstanding claim; this calculation has been reviewed by the Head of Actuarial Function and subject to external audit;

- ▶ Quota share recoverables on various programmes – this is a straightforward application of the ceded percentage;
- ▶ Reinsurance balances payable and receivable – under Article 28 of the Delegated Acts and in accordance with market practice these are included in Solvency II Technical Provisions (to the extent that receivables are not past due).

### D.2.7 Material changes in relevant assumptions

There have been no material changes in the relevant assumptions made in the calculation of technical provisions compared to the Day 1 Technical Provisions calculations.

## D.3 OTHER LIABILITIES

The following table provides details of Surestone's material other liabilities as at March 31, 2017 as presented in Surestone's GAAP financial statements and under Solvency II.

Other Liabilities	Local GAAP £'000	Reclassification £'000	Valuation Difference £'000	Solvency II value £'000
Insurance & intermediaries payables	1,719	(1,719)	-	-
Payables (trade, not insurance)	1	981		982
Ceded DAC	10	-	(10)	-
Reinsurance payables	749	(749)	-	-
Subordinated liabilities	8,371	-		8,371
Other accruals	530	(530)	-	-
<b>Total</b>	<b>11,380</b>	<b>(2,017)</b>	<b>(10)</b>	<b>9,353</b>

### D.3.1 Insurance & Intermediaries payables

Insurance & intermediaries payable consists mainly of claims payable from insurance contracts. Under local GAAP insurance & intermediaries payable are valued at cost while the Solvency II Balance Sheet values them at fair value. No adjustment is required to these valuations as the amounts held under local GAAP measurements principles are deemed to be approximations for fair value. As these are insurance balances for Solvency II purposes they have been reclassified to the Technical Provision balance.

### D.3.2 Payables (trade, not insurance)

Payables (trade, not insurance) are made up of all non-insurance related debts, unsettled transactions or other monetary obligations owed by the Company to its creditors. Under local GAAP other payables comprise short-term payables which are recorded at cost and are an approximation to the fair value of these liabilities.

### D.3.3 Ceded DAC

Ceded DAC comprise acquisition costs for ceded insurance contracts in force at the balance sheet date arising from the unexpired period of risk at the reporting date but which relate to a subsequent reporting period and are carried forward to subsequent reporting periods. Ceded DAC are valued at nil for Solvency II purposes.

### D.3.4 Reinsurance payables

Reinsurance payables comprise reinsurance premiums payable. Under Local GAAP these are valued at cost while the Solvency II Balance Sheet values them at fair value. No adjustment is required to these valuations for the valuation for solvency purposes as the amounts held under local GAAP measurements principles are deemed to be approximations for fair value. As these are reinsurance balances for Solvency II purposes they have been reclassified to the reinsurance recoverables balance.

### **D.3.5 Subordinated liabilities**

Subordinated liabilities comprise a floating rate subordinated loan note that is due in 2035. The loan note of GBP 6.8 million (EUR 10 million) was issued on 20 January 2006. Net proceeds of this issue were GBP 6.55 million (EUR 9.62 million). Subordinated liabilities are included at Par in both the GAAP balance sheet and the Solvency II balance sheet.

## **D.4 ALTERNATIVE METHODS FOR VALUATION**

The Company does not use any alternative methods for valuation.

## **D.5 ANY OTHER INFORMATION**

There is no other material information to disclose regarding the valuation of assets and liabilities for solvency purposes other than what has been disclosed above.

## E CAPITAL MANAGEMENT

### E.1 OWN FUNDS

Surestone has a capital management policy to ensure that there are own fund items available to meet the capital requirements and that processes are in place to ensure the appropriateness of the own fund items. Surestone has developed a medium-term capital management plan. This plan is reviewed at least annually following the completion of the ORSA and specifically addresses any capital needs that are identified. Surestone's capital needs and stresses are considered in the ORSA over a 3 year planning period. The capital position of the Company is considered monthly as part of the risk appetite monitoring process.

The table below provides a breakdown of the Company own funds by tier level. The table also sets out the movement in own funds between the date of application of Solvency II (1st April 2016) and the position as at 31st March 2017.

	<b>Tier 1 £'000</b>	<b>Tier 2 £'000</b>	<b>Total</b>
April 1, 2016	16,922	7,687	24,609
Movement during year	(1,508)	684	(824)
March 31, 2017	15,414	8,371	23,785
Eligible amount to cover the SCR	15,414	8,371	23,785
Eligible amount to cover the MCR	15,414	962	16,376

At March 31, 2017 Tier 1 funds include £447,000 of ordinary share capital and the reconciliation reserve of £14,967,000. The ordinary share capital does not have any special terms or conditions attached to it and is fully available to absorb losses. A breakdown of the parts of the reconciliation reserves is provided in section E1.1 below.

Tier 2 funds include a subordinated loan note. On 20 January 2006 the Company issued a €10 million (£6.8 million) floating rate subordinated loan note due in 2035 which is fully available to absorb losses and in the case of winding up, ranks behind all policyholders and beneficiaries and non-subordinated creditors. This subordinated loan note satisfies all the requirements of Tier 2 own funds as set out in article 73 of the Commission Delegated Regulations (EU) 2015. Its value is subject to the eligibility limits per art. 82 of the Regulations which provides that the sum of the elements of Tier 2 and Tier 3 cannot be higher than 50% of the Solvency Capital Requirement. Surestone's Tier 2 funds meet the above requirements.

#### E.1.1 Reconciliation Reserve

The following table provides a breakdown of Surestone's reconciliation reserve as at March 31, 2017:

<b>Reconciliation Reserve</b>	<b>Amount £'000</b>	<b>Description</b>
Net deferred acquisition costs (DAC)	(600)	Elimination of DAC for Solvency II valuation
Net technical provisions	64	Adjustment for Solvency II valuation difference
Revenue reserves	15,503	
Total	14,967	

### E.1.2 Solvency II excess assets over liabilities and financial statement equity reconciliation

The following table provides a reconciliation of equity shown in the financial statements to the Solvency II value of excess assets over liabilities:

	March 31, 2017 £'000
Equity per financial statements	15,950
Net DAC elimination	(600)
Technical provisions valuation difference	64
Solvency II value of excess assets over liabilities	15,414

### E1.3 Transitional Arrangements

There are no own funds items subject to transitional arrangements.

### E1.4 Ancillary own funds

Surestone has no ancillary own funds.

### E1.5 Analysis of material changes in each Tier

The increase in Tier 2 funds of £683,000 is due to a foreign exchange revaluation of £674,000 and capitalisation of loan fees of £9,000.

## E.2 SOLVENCY CAPITAL REQUIREMENT & MINIMUM CAPITAL REQUIREMENT

Surestone's Solvency Capital Requirement (SCR) has been calculated using the standard formula. The SCR and Minimum Capital Requirement (MCR) are shown below:

	March 31, 2017 £'000	April 1, 2016 £'000
Solvency Capital Requirement	19,245	18,991
Minimum Capital Requirement	4,811	4,748

### E.2.1 Solvency Capital Requirement

The following table provides a summary of the SCR split by risk modules:

	March 31, 2017 £'000
Market Risk	15,617
Counterparty Risk	593
Health Underwriting Risk	52
Non-Life Underwriting Risk	6,927
Diversification Benefit	(4,334)
Basic SCR	18,855
Operational Risk	390
<b>SCR</b>	<b>19,245</b>

Surestone calculates the SCR using the standard formula. The Company does not use simplifications or undertaking specific parameters when calculating the risk modules and sub-modules of the standard formula.

## E.2.2 Minimum Capital Requirement

The following table provides the information on the inputs used to calculate the MCR:

	<b>March 31, 2017</b>
	<b>£'000</b>
Linear MCR	2,318
SCR	19,245
Combined MCR	4,811
Minimum Capital Requirement	4,811

The basis of the MCR calculation is set out in the Delegated Regulations. The result of the MCR calculations is such that the basis MCR for the Company is currently determined as 25% of the SCR.

There have been no material changes in the SCR or MCR over the reporting period.

## E.3 USE OF THE DURATION-BASED EQUITY RISK SUB-MODULE IN THE CALCULATION OF THE SOLVENCY CAPITAL REQUIREMENT

The Company is not using the duration-based equity risk sub-module for the calculation of the SCR.

## E.4 DIFFERENCES BETWEEN THE STANDARD FORMULA AND ANY INTERNAL MODEL USED

The Company calculates its SCR in accordance with the Standard Formula.

## E.5 NON-COMPLIANCE WITH THE MINIMUM CAPITAL REQUIREMENT AND NON-COMPLIANCE WITH THE SOLVENCY CAPITAL REQUIREMENT

Surestone has been in compliance with the MCR and the SCR requirements throughout the year ended March 31, 2017.

## E.6 ANY OTHER INFORMATION

Surestone does not have any other material information regarding capital management to disclose, other than what has been disclosed above.

## APPENDIX A – QUANTITATIVE REPORTING TEMPLATES (QRT)

The following QRT templates, applicable to the Company, are required for the Solvency and Financial Condition Report. The reporting currency is GBP rounded to the nearest £000.

Template ref	Template Name
S.02.01.02	Balance Sheet
S.05.01.02	Premiums, claims and expenses by line of business
S.05.02.01	Premiums, claims and expenses by country
S.17.01.02	Non-Life Technical Provisions
S.19.01.21	Non-Life Claims Information
S.23.01.01	Own Funds
S.25.01.21	Solvency Capital Requirement
S.28.01.01	Minimum Capital Requirement

## S.02.01.02

### Balance sheet

		Solvency II value
		C0010
<b>Assets</b>		
Goodwill	R0010	
Deferred acquisition costs	R0020	
Intangible assets	R0030	
Deferred tax assets	R0040	
Pension benefit surplus	R0050	
Property, plant & equipment held for own use	R0060	
<b>Investments (other than assets held for index-linked and unit-linked contracts)</b>	<b>R0070</b>	<b>32,254</b>
Property (other than for own use)	R0080	
Holdings in related undertakings, including participations	R0090	
Equities	R0100	
Equities - listed	R0110	
Equities - unlisted	R0120	
<b>Bonds</b>	<b>R0130</b>	
Government Bonds	R0140	
Corporate Bonds	R0150	
Structured notes	R0160	
Collateralised securities	R0170	
Collective Investments Undertakings	R0180	
Derivatives	R0190	12
Deposits other than cash equivalents	R0200	10,756
Other investments	R0210	
Assets held for index-linked and unit-linked contracts	R0220	
<b>Loans and mortgages</b>	<b>R0230</b>	<b>21,486</b>
Loans on policies	R0240	
Loans and mortgages to individuals	R0250	
Other loans and mortgages	R0260	21,486
<b>Reinsurance recoverables from:</b>	<b>R0270</b>	<b>24</b>
Non-life and health similar to non-life	R0280	24
Non-life excluding health	R0290	26
Health similar to non-life	R0300	(2)
Life and health similar to life, excluding health and index-linked and unit-linked	R0310	
Health similar to life	R0320	
Life excluding health and index-linked and unit-linked	R0330	
Life index-linked and unit-linked	R0340	
Deposits to cedants	R0350	
Insurance and intermediaries receivables	R0360	
Reinsurance receivables	R0370	
Receivables (trade, not insurance)	R0380	
Own shares (held directly)	R0390	
Amounts due in respect of own fund items or initial fund called up but not yet paid in	R0400	
Cash and cash equivalents	R0410	5,543
Any other assets, not elsewhere shown	R0420	573
<b>Total assets</b>	<b>R0500</b>	<b>38,394</b>

<b>Liabilities</b>		
Technical provisions – non-life	R0510	13,627
<b>Technical provisions – non-life (excluding health)</b>	<b>R0520</b>	<b>13,516</b>
Technical provisions calculated as a whole	R0530	
Best Estimate	R0540	12,967
Risk margin	R0550	549
<b>Technical provisions - health (similar to non-life)</b>	<b>R0560</b>	<b>111</b>
Technical provisions calculated as a whole	R0570	
Best Estimate	R0580	62
Risk margin	R0590	49
Technical provisions - life (excluding index-linked and unit-linked)	R0600	
Technical provisions - health (similar to life)	R0610	-
Technical provisions calculated as a whole	R0620	
Best Estimate	R0630	
Risk margin	R0640	
Technical provisions – life (excluding health and index-linked and unit-linked)	R0650	-
Technical provisions calculated as a whole	R0660	
Best Estimate	R0670	
Risk margin	R0680	
Technical provisions – index-linked and unit-linked	R0690	
Technical provisions calculated as a whole	R0700	
Best Estimate	R0710	
Risk margin	R0720	
Other technical provisions	R0730	
Contingent liabilities	R0740	
Provisions other than technical provisions	R0750	
Pension benefit obligations	R0760	
Deposits from reinsurers	R0770	
Deferred tax liabilities	R0780	
Derivatives	R0790	
Debts owed to credit institutions	R0800	
Financial liabilities other than debts owed to credit institutions	R0810	
Insurance & intermediaries payables	R0820	
Reinsurance payables	R0830	
Payables (trade, not insurance)	R0840	982
Subordinated liabilities	R0850	8,371
Subordinated liabilities not in Basic Own Funds	R0860	
Subordinated liabilities in Basic Own Funds	R0870	8,371
Any other liabilities, not elsewhere shown	R0880	
<b>Total liabilities</b>	<b>R0900</b>	<b>22,980</b>
<b>Excess of assets over liabilities</b>	<b>R1000</b>	<b>15,414</b>

**S.05.01.02**

**Premiums, claims and expenses by line of business**

		Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)						Total
		Income protection insurance C0020	Fire and other damage to property insurance C0070	General liability insurance C0080	Assistance C0110	Miscellaneous financial loss C0120	C0200	
<b>Premiums written</b>								
Gross - Direct Business	R0110	127	7,839	2,223	1,179	903		12,271
Gross - Proportional reinsurance accepted	R0120							
Gross - Non-proportional reinsurance accepted	R0130							
Reinsurers' share	R0140	-	1,430	266	868	-		2,564
Net	R0200	127	6,409	1,957	311	903		9,707
<b>Premiums earned</b>								
Gross - Direct Business	R0210	127	6,801	3,364	1,507	1,119		12,918
Gross - Proportional reinsurance accepted	R0220							
Gross - Non-proportional reinsurance accepted	R0230							
Reinsurers' share	R0240		1,165	363	1,059			2,587
Net	R0300	127	5,636	3,001	448	1,119		10,331
<b>Claims incurred</b>								
Gross - Direct Business	R0310	116	4,747	2,843	425	844		8,975
Gross - Proportional reinsurance accepted	R0320							
Gross - Non-proportional reinsurance accepted	R0330							
Reinsurers' share	R0340	-	729	-	38	-		767
Net	R0400	116	4,018	2,843	387	844		8,208
<b>Changes in other technical provisions</b>								
Gross - Direct Business	R0410							
Gross - Proportional reinsurance accepted	R0420							
Gross - Non-proportional reinsurance accepted	R0430							
Reinsurers' share	R0440							
Net	R0500							
<b>Expenses incurred</b>	R0550	47	2,323	1,151	61	1,181		4,763
<b>Other expenses</b>	R1200							
<b>Total expenses</b>	R1300							4,763

S.05.02.01.01

S.05.02.01.02

S.05.02.01.02

S.05.02.01.02

S.05.02.01.03

Home Country - non-life obligations

Top 5 countries (by amount of gross premiums written) - non-life obligations

Top 5 countries (by amount of gross premiums written) - non-life obligations

Top 5 countries (by amount of gross premiums written) - non-life obligations

Top 5 countries (by amount of gross premiums written) - non-life obligations

Total Top 5 and home country - non-life obligations

S.05.02.01

Premiums, claims and expenses by country

UNITED KINGDOM

GERMANY

FRANCE

SPAIN

BELGIUM

	Home country	Country (by amount of gross premiums written) - non-life obligations	Country (by amount of gross premiums written) - non-life obligations	Country (by amount of gross premiums written) - non-life obligations	Country (by amount of gross premiums written) - non-life obligations	Country (by amount of gross premiums written) - non-life obligations	Total Top 5 and home country
	C0080	C0090	C0090	C0090	C0090	C0090	C0140
<b>Premiums written</b>							
Gross - Direct Business	5,735	5,928	56	59	134	50	11,962
Gross - Proportional reinsurance accepted	-	-	-	-	-	-	-
Gross - Non-proportional reinsurance accepted	-	-	-	-	-	-	-
Reinsurers' share	883	1,133	50	53	121	45	2,285
Net	4,852	4,795	6	6	13	5	9,677
<b>Premiums earned</b>							
Gross - Direct Business	5,572	6,642	66	68	152	60	12,560
Gross - Proportional reinsurance accepted	-	-	-	-	-	-	-
Gross - Non-proportional reinsurance accepted	-	-	-	-	-	-	-
Reinsurers' share	447	1,506	60	61	137	54	2,265
Net	5,125	5,136	7	7	15	6	10,296
<b>Claims incurred</b>							
Gross - Direct Business	3,981	4,948	(27)	(48)	43	1	8,898
Gross - Proportional reinsurance accepted	-	-	-	-	-	-	-
Gross - Non-proportional reinsurance accepted	-	-	-	-	-	-	-
Reinsurers' share	189	529	(24)	(43)	40	1	692
Net	3,792	4,418	(3)	(5)	3	-	8,205
<b>Changes in other technical provisions</b>							
Gross - Direct Business							
Gross - Proportional reinsurance accepted							
Gross - Non-proportional reinsurance accepted							
Reinsurers' share							
Net							
<b>Expenses incurred</b>							
<b>Other expenses</b>	2,001	2,765		(1)	(1)	(1)	4,763
<b>Total expenses</b>							

**S.17.01.02**

**Non-Life Technical Provisions**

	Direct business and accepted proportional reinsurance						Total Non-Life obligation
	Income protection insurance C0030	Fire and other damage to property insurance C0080	General liability insurance C0090	Assistance C0120	Miscellaneous financial loss C0130	C0180	
<b>Technical provisions calculated as a whole</b>	R0010						
<b>Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP calculated as a whole</b>	R0050						
<b>Technical provisions calculated as a sum of BE and RM</b>							
<b>Best estimate</b>							
<b>Premium provisions</b>							
Gross - Total	R0060	-	867	401	13	31	1,312
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	R0140	-	(345)	(102)	7	(5)	(445)
<b>Net Best Estimate of Premium Provisions</b>	R0150		1,212	503	6	36	1,757
<b>Claims provisions</b>							
Gross - Total	R0160	62	4,061	5,710	332	1,552	11,717
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	R0240	(2)	481	(135)	163	(38)	469
<b>Net Best Estimate of Claims Provisions</b>	R0250	64	3,580	5,845	169	1,590	11,248
<b>Total Best estimate - gross</b>	R0260	62	4,928	6,111	345	1,583	13,029
<b>Total Best estimate - net</b>	R0270	64	4,792	6,348	175	1,626	13,005
<b>Risk margin</b>	R0280	49	202	211	17	119	598
<b>Amount of the transitional on Technical Provisions</b>							
<b>TP as a whole</b>	R0290						
<b>Best estimate</b>	R0300						
<b>Risk margin</b>	R0310						
<b>Technical provisions - total</b>							
Technical provisions - total	R0320	111	5,130	6,322	362	1,702	13,627
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	R0330	(2)	136	(237)	170	(43)	24
Technical provisions minus recoverables from reinsurance/SPV and Finite Re- total	R0340	113	4,994	6,559	192	1,745	13,603

**S.19.01.21**

**Non-life insurance claims**

**Total Non-Life Business**

Accident year / Underwriting year	<b>Z0010</b>	Underwriting year [UWY]
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**Gross Claims Paid (non-cumulative)**

(absolute amount)

Year	Development year										Sum of years (cumulative)	
	0	1	2	3	4	5	6	7	8	9		10 & +
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	
Prior												C0180
R0100												26
N-9	25	350	362	22	3	2	1	-	4	-		94,855
N-8	25	789	489	107	8	1	-	-	-			769
N-7	-	491	322	27	18	1	-	4				1,419
N-6	21	1,047	636	210	321	64	114					863
N-5	1,726	1,060	1,226	452	363	227						2,413
N-4	1,217	5,790	2,503	354	148							5,054
N-3	1,410	3,396	1,077	365								10,012
N-2	1,358	4,362	1,912									6,248
N-1	1,122	4,624										7,632
N	817											817
Total												8,237
												135,828

**Gross undiscounted Best Estimate Claims Provisions**  
(absolute amount)

Year	Development year										Year end (discounted data)	
	0	1	2	3	4	5	6	7	8	9		10 & +
Prior	C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	C0360
R0100												258
R0160										-		-
R0170									-			-
R0180								-2				-2
R0190							62					62
R0200						626						627
R0210								692				692
R0220									783			783
R0230										1,483		1,483
R0240											4,483	4,478
R0250												3,336
N												11,717

## S.23.01.01

### Own funds

		Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
<b>Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35</b>						
Ordinary share capital (gross of own shares)	R0010	447	447			
Share premium account related to ordinary share capital	R0030					
Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings	R0040					
Subordinated mutual member accounts	R0050					
Surplus funds	R0070					
Preference shares	R0090					
Share premium account related to preference shares	R0110					
Reconciliation reserve	R0130	14,967	14,967			
Subordinated liabilities	R0140	8,371			8,371	
An amount equal to the value of net deferred tax assets	R0160					
Other own fund items approved by the supervisory authority as basic own funds not specified above	R0180					
<b>Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds</b>						
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	R0220					
<b>Deductions</b>						
Deductions for participations in financial and credit institutions	R0230					
<b>Total basic own funds after deductions</b>	R0290	23,785	15,414		8,371	
<b>Ancillary own funds</b>						
Unpaid and uncalled ordinary share capital callable on demand	R0300					
Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand	R0310					
Unpaid and uncalled preference shares callable on demand	R0320					

A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330					
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340					
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350					
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360					
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0370					
Other ancillary own funds	R0390					
<b>Total ancillary own funds</b>	R0400					
<b>Available and eligible own funds</b>						
Total available own funds to meet the SCR	R0500	23,785	15,414		8,371	
Total available own funds to meet the MCR	R0510	23,785	15,414		8,371	
Total eligible own funds to meet the SCR	R0540	23,785	15,414		8,371	
Total eligible own funds to meet the MCR	R0550	16,376	15,414		962	
<b>SCR</b>	R0580	19,245				
<b>MCR</b>	R0600	4,811				
<b>Ratio of Eligible own funds to SCR</b>	R0620	124%				
<b>Ratio of Eligible own funds to MCR</b>	R0640	340%				

### S.23.01.01

## Reconciliation reserve

		C0060
<b>Reconciliation reserve</b>		
Excess of assets over liabilities	R0700	15,414
Own shares (held directly and indirectly)	R0710	
Foreseeable dividends, distributions and charges	R0720	
Other basic own fund items	R0730	447
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	R0740	
<b>Reconciliation reserve</b>	R0760	14,967
<b>Expected profits</b>		
Expected profits included in future premiums (EPIFP) - Life business	R0770	
Expected profits included in future premiums (EPIFP) - Non-life business	R0780	
<b>Total Expected profits included in future premiums (EPIFP)</b>	R0790	

## S.25.01.21

### Solvency Capital Requirement - for undertakings on Standard Formula

		Gross solvency capital requirement	USP	Simplifications
		C0110	C0090	C0100
Market risk	R0010	15,617		-
Counterparty default risk	R0020	593		
Life underwriting risk	R0030	-	-	-
Health underwriting risk	R0040	52	-	-
Non-life underwriting risk	R0050	6,927	-	-
Diversification	R0060	-4,334		
Intangible asset risk	R0070	-		
<b>Basic Solvency Capital Requirement</b>	<b>R0100</b>	<b>18,855</b>		

		C0100
Operational risk	R0130	390
Loss-absorbing capacity of technical provisions	R0140	-
Loss-absorbing capacity of deferred taxes	R0150	-
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	R0160	-
<b>Solvency Capital Requirement excluding capital add-on</b>	<b>R0200</b>	<b>19,245</b>
Capital add-on already set	R0210	-
Solvency capital requirement	R0220	19,245
<b>Other information on SCR</b>		
Capital requirement for duration-based equity risk sub-module	R0400	-
Total amount of Notional Solvency Capital Requirements for remaining part	R0410	-
Total amount of Notional Solvency Capital Requirements for ring fenced funds	R0420	-
Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	R0430	-
Diversification effects due to RFF nSCR aggregation for article 304	R0440	-

## S.28.01.01

### Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

#### Linear formula component for non-life insurance and reinsurance obligations

		C0010
MCRNL Result	R0010	2,318

		Net (of reinsurance/ SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
		C0020	C0030
Medical expense insurance and proportional reinsurance	R0020		
Income protection insurance and proportional reinsurance	R0030	65	127
Workers' compensation insurance and proportional reinsurance	R0040		
Motor vehicle liability insurance and proportional reinsurance	R0050		
Other motor insurance and proportional reinsurance	R0060		
Marine, aviation and transport insurance and proportional reinsurance	R0070		
Fire and other damage to property insurance and proportional reinsurance	R0080	4,791	6,409
General liability insurance and proportional reinsurance	R0090	6,348	1,957
Credit and suretyship insurance and proportional reinsurance	R0100		
Legal expenses insurance and proportional reinsurance	R0110		
Assistance and proportional reinsurance	R0120	176	311
Miscellaneous financial loss insurance and proportional reinsurance	R0130	1,626	903
Non-proportional health reinsurance	R0140		
Non-proportional casualty reinsurance	R0150		
Non-proportional marine, aviation and transport reinsurance	R0160		
Non-proportional property reinsurance	R0170		

#### Overall MCR calculation

		C0070
Linear MCR	R0300	2,318
SCR	R0310	19,245
MCR cap	R0320	8,660
MCR floor	R0330	4,811
Combined MCR	R0340	4,811
Absolute floor of the MCR	R0350	3,162
<b>Minimum Capital Requirement</b>	R0400	4,811